









# MSP® Foundation & Practitioner

Course designed to help you learn, transform performance and always stay in the forefront of trends in a continually evolving business world!

-  High quality Content
-  Study Guides
-  Learning Videos
-  Practice Tests
-  Learning Support
-  Learn on any device





## Overview

MSP is a proven program management framework that organizes large, complex programs into manageable, interrelated projects. This MSP Foundation and Practitioner Certification course will give you a deep understanding of the principles, governance themes, and transformational flows defined in the MSP framework. With this training, you will be able to demonstrate better program management skills, improved adaptability, and flexibility when working in a volatile, ever-changing program environment.

This MSP Foundation and Practitioner Certification

Training course will furnish you with expertise in MSP principles, governance themes, and transformational flows defined in the MSP framework, a renowned program management standard across Europe. The roles and responsibilities of program management explained in this course will advance your ability to engage and meet the business requirements of your organization and develop a solution oriented approach to risk mitigation, issue management, quality control, and stakeholder management. The training program is designed to ensure that you pass your MSP exams on the first attempt.



## Certification

### MSP Foundation Examination

Exam Format

- Multiple choice
- 75 questions per paper with one point per question
- 5 questions are trials and not counted in scores
- 35 marks out of 70 required to pass (50%)
- 60 minute duration
- Closed book

### MSP Practitioner Examination

Exam Format

- Objective testing
- 8 questions per paper
- 40 points out of 80 required to pass (50%)

- 2 ½ hour duration
- Open book (only the official MSP manual is allowed)

### MSP Advance Practitioner level

Exam Format

- Essay-based
- Up to 3 questions per paper, 75 points total
- 38 points out of 75 required to pass (approximately 50%)
- Three hour duration
- Open book (other material in the form of course notes, examples and copies of presentations can be used during this examination but no electronic aids, such as laptops, may be used)



## Who should attend?

A globally recognized certification, the MSP is ideal for:

- Professionals employed in a program management role
- Senior project managers
- Program managers
- Operations managers
- Quality Assurance professionals



## Prerequisite

There are no prerequisites but candidates must pass the Foundation-level exam to be eligible to take the Practitioner exam



## Expected Learning Outcomes

By the end of this training, you will be able to:

- Develop an understanding of how manageable projects fit into a complete program
- Possess a working knowledge of and display a strong commitment to the principles and processes of program management
- Develop a solution-oriented approach to risk mitigation, issue management, quality control, and stakeholder management
- Be in a position to define and direct an organization's program management strategy
- Acquire the relevant knowledge and skills required to pass the MSP® Foundation and Practitioner certification exams



## Syllabus

### Lesson 0.0 - MSP Course Introduction

- Lesson 1.0 - Introduction to MSP
- Lesson 1.1 - Using MSP
- Lesson 1.2 - Quiz
- Lesson 1.3 - Conclusion

### Lesson 2.0 - Programme Management Principles

- Lesson 2.1 - Quiz
- Lesson 2.2 - Conclusion

### Lesson 3.0 - Governance Themes Overview

- Lesson 3.1 - Governance Themes and Transformation Flows
- Lesson 3.2 - Quiz
- Lesson 3.3 - Conclusion

### Lesson 4.0 - Transformational Flow Overview

- Lesson 4.1 - Quiz
- Lesson 4.2 - Conclusion

### Lesson 5.0 - Programme Organisation

- Lesson 5.1 - The Programme Board

- Lesson 5.2 - Programme Organisation within the Transformational Flow
- Lesson 5.3 - Quiz
- Lesson 5.4 – Conclusion

### Lesson 6.0 - Vision

- Lesson 6.1 - Vision and Transformational Flow
- Lesson 6.2 - Quiz
- Lesson 6.3 – Conclusion

### Lesson 7.0 - MSP Overview of Leadership and Stakeholder Engagement

- Lesson 7.1 - Stakeholder Engagement Process
- Lesson 7.2 - Leadership and Stakeholder Engagement within the Transformational Flow
- Lesson 7.3 - Quiz
- Lesson 7.4 – Conclusion

### Lesson 8.0 - Benefits Management and Categorisation

- Lesson 8.1 - Benefits Management Cycle

- Lesson 8.2 - Benefits Management and Transformational Flow
- Lesson 8.3 - Quiz
- Lesson 8.4 – Conclusion

## **Lesson 9.0 - An Overview of Blueprint Design and Delivery**

- Lesson 9.1 - Designing the Blueprint Delivery
- Lesson 9.2 - Blueprint Design and Delivery within the Transformational Flow
- Lesson 9.3 - Quiz
- Lesson 9.4 - Conclusion

## **Lesson 10.0 - Overview of Planning and Control**

- Lesson 10.1 - Planning and Control Activities
- Lesson 10.2 - Planning and Control within the Transformational Flow
- Lesson 10.3 - Information Documents Used in Planning and Control
- Lesson 10.4 - Quiz
- Lesson 10.5 – Conclusion

## **Lesson 11.0 - Introduction to Business Case**

- Lesson 11.1 - Business Case Review and Roles
- Lesson 11.2 - Quiz
- Lesson 11.3 – Conclusion

## **Lesson 12.0 - Overview of Risk and Issue Management**

- Lesson 12.1 - Introduction to Risk Management
- Lesson 12.2 - Introduction to Issue Management
- Lesson 12.3 - Risk and Issue Management within the Transformational Flow
- Lesson 12.4 - Quiz
- Lesson 12.5 – Conclusion

## **Lesson 13.0 - Quality and Assurance Management**

- Lesson 13.1 - Scope of Programme Quality
- Lesson 13.2 - Overview of Assurance Management
- Lesson 13.3 - Quality and Assurance Management within the Transformational Flow
- Lesson 13.4 - Quiz
- Lesson 13.5 – Conclusion

## **Lesson 14.0 - Identifying a Programme**

- Lesson 14.1 - Identifying a Programme-Roles and Documents Used
- Lesson 14.2 - Quiz
- Lesson 14.3 – Conclusion

## **Lesson 15.0 - Defining a Programme-Steps 1 to 4**

- Lesson 15.1 - Defining a Programme-Steps 5 to 12
- Lesson 15.2 - Defining a Programme-Steps 13 to 17
- Lesson 15.3 - Quiz
- Lesson 15.4 – Conclusion

## **Lesson 16.0 - Managing the Tranches-Steps 1 to 7**

- Lesson 16.1 - Managing the Tranches-Steps 8 to 13
- Lesson 16.2 - Quiz
- Lesson 16.3 - Conclusion

## **Lesson 17.0 - Overview of Delivering the Capability**

- Lesson 17.1 - Roles Involved in Delivering the Capability
- Lesson 17.2 - Quiz
- Lesson 17.3 – Conclusion

## **Lesson 18.0 - Realising the Benefits Step1**

- Lesson 18.1 - Realising the Benefits Step 2
- Lesson 18.2 - Realising the Benefits Step 3
- Lesson 18.3 - Quiz
- Lesson 18.4 – Conclusion

## **Lesson 19.0 - Closing a Programme**

- Lesson 19.1 - Steps in Closing a Programme
- Lesson 19.2 - Quiz

# About SwissKnowledge

SwissKnowledge is a brand of Swiss Expert Consulting GmbH, designed to deliver training and consulting services to individuals and corporate customers

MAKE SMATER AND BETTER INVESTMENT ”

## People Development

### COURSES PORTFOLIO

#### SCRUM & AGILE

- Scrum Developer Certified (SDC)
- Scrum Master Certified (SMC)
- Scrum Product Owner Certified (SPOC)
- Agile Master Certified (SAMC)
- Agile Scrum Master (ASM)

#### PROJECT MANAGEMENT

- Project Management Professional
- PMI Risk Management Professional
- PRINCE2 Foundation & Practitioner
- MSP Foundation & Practitioner
- CBAP

#### QUALITY MANAGEMENT

- Six Sigma Green Belt (SSGB)
- Six Sigma Black Belt (SSBB)
- Lean Six Sigma Green Belt (LSSGB)
- Lean Six Sigma Black Belt (LSSBB)

#### IT SERVICE MANAGEMENT

- ITIL Foundation
- ITIL 4 Foundation

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